

Data Protection Statement

Privacy Statement

HiPer Ceramics GmbH, HiPer Medical AG, Zellwerk GmbH
Headquarters: 16727 Oberkrämer, Ziegeleistr. 7
Managing Director: Dr. H. Hoffmeister

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1. Name and contact details of the responsible body

This privacy policy applies to the companies,
HiPer Ceramics GmbH, HiPer Medical AG, Zellwerk GmbH
Managing Director: Dr. H. Hoffmeister
Ziegeleistr. 7
16727 Oberkrämer
Tel .: +49 3304 38 39 90, FAX .: +49 3304 38 39 990
E-Mail: info@hiper.de, info@zellwerk.biz
as responsible body.

2. Collection and storage of personal data; nature, purpose and use

If you contact us the following information can be collected:

- title, first name, last name
- address
- email address
- telephone number (landline and / or mobile)
- if necessary fax number (if available / desired)
- if necessary, further company data

In addition, all necessary information is collected to fulfill the contract with you.

The collection of personal data takes place:

- to identify you as a customer;
- to give you adequate advice;
- to fulfill our contractual obligations to you;
- to comply with our legal obligations:
- for correspondence with you;
- for invoicing or, if necessary, in the context of the dunning process;
- for the purposes of permissible direct mail;
- to assert any claims against you

The processing of the personal data takes place on the occasion of your inquiry with us and is necessary for the mentioned purposes for processing your order and for the fulfillment of obligations from the underlying contract.

Basis for the data collection, storage and processing is among others the legal regulations according to GDPR.

The collected personal data is stored until the end of the legal storage obligation for merchants (6, 8 or 10 years after the end of the calendar year in which the contractual relationship was terminated) and then deleted. By way of exception, this does not apply if we are obliged to store the data for longer periods due to tax or commercial storage requirements (according to HGB, StGB or AO or other agreements) or if you have consented to a storage beyond that.

3. Disclosure of data to third parties

A transfer of your personal data to third parties will not take place. Exceptions to this apply only to the extent necessary for the execution of contractual relationships with you.

4. Your rights as an affected person

You may exercise the following rights, ask questions or object to the processing of your personal data by contacting us as described above.

- **Right of Withdrawal:**
You can revoke your consent at any time. The data processing, which is based on the revoked consent, may then no longer be continued in the future.
- **Right to information:**
You can request information about your personal data processed by us. This applies in particular to the purposes of data processing, the categories of personal data, if applicable the categories of recipients, the duration of storage, if applicable the origin of your data and, if applicable, the existence of automated decision-making including profiling and possibly meaningful information about their details
- **Right of rectification:**
You may request the correction to be incorrect or to complete your personal data stored with us.
- **Cancellation law:**
You may request the deletion of your personal data stored with us, as far as their processing is not required to exercise the right to freedom of expression and information, to fulfill a legal obligation, for reasons of public interest or to assert, exercise or defend legal claims is.
- **Right to restriction of processing:**
You may request the restriction of the processing of your personal data, as far as the accuracy of the data is disputed by you, the processing is unlawful, but you reject its deletion. You also have this right if we no longer need the information, but you need it to assert, exercise or defend your rights. In addition, you have this right if you have objected to the processing of your personal data.

- Data transferability:
You may request that we provide you with the personal information you have provided to us in a structured, common and machine-readable format. Alternatively, you may request, as far as possible, the direct transfer of personal information you have provided us to another person in charge.

- Right of appeal:
You can complain to the supervisory authority responsible for us, e.g. if you believe that we are processing your personal information in an unlawful manner. The authority responsible for us is:
Country Commissioner for Data Protection and for the Right to File Access
Brandenburg
Stahnsdorfer Damm 77, 14532 Kleinmachnow

5. Your right to object

If we process your personal data on the basis of a legitimate interest, you have the right to appeal against this processing. If you would like to exercise your right of revocation, a message, either by email or fax, is sufficient

Our contact details can be found under point 1. of this privacy policy.

6. Data processing online

The use of certain services of our websites e.g. Contact form, makes the collection, processing and use of personal data necessary. In this case, we take the commandment of data minimization seriously. If you contact us with an inquiry, we process your name and your e-mail address exclusively for processing your request and the contact.

In turn, our web host collects personal data when visiting the websites registered on our website, among others the IP address of the website visitor.

Oberkraemer, May 2018